

## Points Of Contact (POCs)

Revision: C-92, July 14, 2021

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### 1.0 SPECIFIED AUTHORIZATION STAFF (SAS)

#### 1.1 Army, Air Force, Navy, Marine Corps, Space Force, And Reserve/National Guard (except Coast Guard Reserve)

- For Congressional inquiries:

Defense Health Agency  
7700 Arlington Blvd, Suite 5101  
Falls Church, VA 22042-5101

- For all other matters:

Defense Health Agency-Great Lakes  
P.O. Box 886999  
Great Lakes, IL 60088-6999

Telephone: 1-888-647-6676  
Fax: (847) 688-6460

#### 1.2 United States Public Health Service (USPHS) and National Oceanographic And Atmospheric Administration (NOAA)

Medical Affairs Branch  
Beneficiary Medical Programs  
5600 Fishers Lane, Room 4C-06  
Rockville, MD 20857

Telephone for Payment Issues & Care Authorizations: (800) 368-2777  
Fax: (800) 733-1303

#### 1.3 Coast Guard and Coast Guard Reserve

Medical Administration  
USCG HSWL SC (MA-PA)  
300 East Main Street  
Norfolk, VA 23510-1000

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Telephone: (757) 628-4379

**2.0 UNIFORMED SERVICES HEADQUARTERS POCs**

**2.1 Army**

HQ USA MEDCOM  
HCD Clinical Policy Service - Garcia Building  
2748 Worth Road  
JBSA, Fort Sam Houston, TX 78234

Telephone: (210) 295-7209

**2.2 Air Force/Space Force**

HQ USAF SG3S  
Chief, Medical Support Policy & Operations  
7700 Arlington Blvd, Falls Church VA 22042 (DHHQ, 4NW353)

Telephone: 703-681-6636, DSN: 761-6636

**2.3 Navy/Marine Corps**

Bureau of Medicine and Surgery  
Healthcare Operations (M3B1)  
7700 Arlington Blvd, Suite 5125  
Falls Church, VA 22042-5125

Unsecured email: USN NCR BUMED FCH VA Mailbox TRICARE Claims - Waivers  
usn.ncr.bumedfchva.mbx.tricare-claims-waivers@mail.mil

(Please note that email sent unencrypted can be vulnerable to unauthorized access.  
All Personally Identifiable Information and Health Privacy Protected Information should  
be sent using the AMRDEC Safe File Access System.)

**2.4 U.S. Coast Guard**

Commandant (CG-114)  
U.S. Coast Guard  
Attn: Health Policy Analyst/DHA Liaison  
2703 Martin Luther King Jr. Ave SE  
Washington, DC 20593

Telephone: (202) 681-8716

**2.5 Army National Guard**

NGB-ARS  
111 South George Mason Drive

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Arlington, VA 22204-1382

Telephone: (703) 607-7140

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