

Points Of Contact (POC)

Revision: C-92, July 14, 2021

1.0 SPECIFIED AUTHORIZATION STAFF (SAS)

1.1 Army, Air Force, Navy, Marine Corps, Space Force, And Reserve/National Guard

- For Congressional inquiries:

Defense Health Agency
7700 Arlington Blvd, Suite 5101
Falls Church, VA 22042-5126

- For all other matters:

Defense Health Agency-Great Lakes
P.O. Box 886999
Great Lakes, IL 60088-6999

Telephone: 1-888-647-6676
Fax: (847) 688-6460

1.2 United States Public Health Service (USPHS) And National Oceanographic And Atmospheric Administration (NOAA)

Medical Affairs Branch
Beneficiary Medical Programs
5600 Fishers Lane, Room 4C-06
Rockville, MD 20857

Payment issues and Care Authorizations: (800) 368-2777
Fax: (800) 733-1303

1.3 Coast Guard

Medical Administration
USCG HSWL SC (MA-PA)
300 East Main Street
Norfolk, VA 23510-1000

Telephone: (757) 628-4379

TRICARE Operations Manual 6010.59-M, April 1, 2015

Chapter 17, Addendum A

Points Of Contact (POC)

2.0 UNIFORMED SERVICES HEADQUARTERS/SERVICE PROJECT OFFICERS

2.1 Army

HQ USA MEDCOM
HCD, Clinical Policy Services - Garcia Building
2748 Worth Road
Fort Sam Houston, TX 78234-6113

Telephone: (210) 295-7209

2.2 Air Force

HQ USAF SG3S
Chief, Medical Support Policy & Operations
7700 Arlington Blvd, Falls Church VA 22042 (DHHQ, 4NW353)

Telephone: (703) 681-6636, DSN: 761-6636

2.3 Navy/Marine Corps

Bureau of Medicine and Surgery
Healthcare Operations (M3B1)
7700 Arlington Blvd, Suite 5125
Falls Church, VA 22042-5125

Unsecured email: USN NCR BUMED FCH VA Mailbox TRICARE Claims - Waivers
usn.ncr.bumedfchva.mbx.tricare-claims-waivers@mail.mil

(Please note that email sent unencrypted can be vulnerable to unauthorized access.
All Personally Identifiable Information and Health Privacy Protected Information should
be sent using the AMRDEC Safe File Access System.)

2.4 Coast Guard

United States Coast Guard
Commanding Officer
Health, Safety, and Work-Life Service Center
Attn: Chief, Medical Administration Division
300 East Main Street, Suite 1000
Norfolk, VA 23510-9109

Telephone: (757) 628-4362

- END -