

## Accountable Care Organization (ACO) Demonstration - TRICARE Manuals Exclusion List

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Chapter and Section titles and numbers listed below are current as of September 26, 2019. The Addendum may be updated by the Government if there are significant changes to the TRICARE Manuals' structure.

**FIGURE 18.C-1 TRICARE OPERATIONS MANUAL (TOM)**

CHAPTER	SEC/ADD	TITLE	DETAILS
<b>1</b>	<b>ADMINISTRATION</b>		
	3	TRICARE Processing Standards	Exclude paragraph 1.3 (Network Adequacy); paragraphs 1.4 - 1.8 and 6.0 only apply to inpatient claims.
	4	Management	Paragraphs 2.2, 2.4, and 4.0 only apply to inpatient claims.
	7	Transitions	Exclude.
<b>3</b>	<b>FINANCIAL ADMINISTRATION</b>		
	2	Payments to Beneficiaries/Providers	Exclude for non-inpatient care.
	3	Claim Refund And Collection Procedures	Exclude for non-inpatient care.
	4	Staledated, Voided, Or Returned Checks	Exclude for non-inpatient care.
<b>4</b>	<b>PROVIDER CERTIFICATION AND CREDENTIALING</b>		
	1	General	Paragraphs 2.2 - 2.4, 3.0, 5.0 and Addendum A only apply to inpatient.
<b>5</b>	<b>PROVIDER NETWORKS</b>		
	1	Network Development	Exclude.
<b>7</b>	<b>UTILIZATION AND QUALITY MANAGEMENT</b>		
	2	Preauthorizations	Exclude for Tier 1 providers.
<b>8</b>	<b>CLAIMS PROCESSING PROCEDURES</b>		
	4	Signature Requirements	Exclude.
<b>10</b>	<b>CLAIMS ADJUSTMENTS AND RECOUPMENTS</b>		
	4	Overpayments Recovery - Non-Financially Underwritten Funds	Exclude.
<b>11</b>	<b>BENEFICIARY EDUCATION AND SUPPORT DIVISION (BE&amp;SD)</b>		
	1	Education Requirements	Exclude.
	2	Government Staff and Beneficiary Education	Exclude paragraphs 1.0, 2.0, 3.0, and 8.0.
	6	Telephone Inquires	Exclude paragraph 5.0.

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**FIGURE 18.C-1 TRICARE OPERATIONS MANUAL (TOM)**

CHAPTER	SEC/ADD	TITLE	DETAILS
<b>15</b>	<b>REGIONAL DIRECTOR (RD)/MILITARY TREATMENT FACILITY (MTF) AND CONTRACTOR INTERFACES</b>		
	1	Director of TRICARE Regional Offices (TROs)/ Military Treatment Facility (MTF) Commanders and Enhanced MultiService Market (eMSM) Interface	Exclude.
	2	Resource Sharing	Exclude.
	3	Clinical Support Agreement (CSA) Program	Exclude.
	A	Model Memorandum Of Understanding (MOU)	Exclude.
<b>16</b>	<b>TRICARE PRIME REMOTE (TPR) PROGRAM</b>		
	1	General	Exclude.
	2	Health Care Providers And Review Requirements	Exclude.
	3	Enrollment, Beneficiary Education, And Support Services	Exclude.
	4	Contractor Responsibilities And Reimbursement	Exclude.
	5	Reports And Contractor Reimbursement	Exclude.
	6	TRICARE Prime Remote For Active Duty Family Member (TPRADFM) Program	Exclude.
	A	Points Of Contact (POCs)	Exclude.
	B	Specified Authorization Staff (SAS) Review: Protocols And Procedures	Exclude.
<b>17</b>	<b>SUPPLEMENTAL HEALTH CARE PROGRAM (SHCP)</b>		
	1	General	Exclude.
	2	Providers Of Care	Exclude.
	3	Contractor Responsibilities	Exclude.
	A	Points Of Contact (POCs)	Exclude.
	B	Specified Authorization Staff (SAS) Review: Protocols And Procedures	Exclude.
	C	Memorandum Of Agreement (MOA) Between Department Of Veterans Affairs (DVA) And Department Of Defense (DoD) For Processing Payment For Disability Compensation And Pension Examinations (DCPE) In The Integrated Disability Evaluation System (IDES)	Exclude.
	D	Memorandum Of Agreement (MOA) Between Department Of Veterans Affairs (DVA) And Department Of Defense (DoD) For Medical Treatment Provided To Active Duty Service Members (ADSMs) With Spinal Cord Injury (SCI), Traumatic Brain Injury (TBI), Blindness, Or Polytraumatic Injuries	Exclude.

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**FIGURE 18.C-1 TRICARE OPERATIONS MANUAL (TOM)**

CHAPTER	SEC/ADD	TITLE	DETAILS
<b>18</b>	<b>DEMONSTRATIONS AND PILOT PROJECTS</b>		
	2-7	Expired.	
	8	Department Of Defense (DoD) Enhanced Access To Autism Services Demonstration	Exclude.
	9-16	Expired.	
	18	Department Of Defense (DoD) Comprehensive Autism Care Demonstration	Exclude.
	A	Expired.	
<b>20</b>	<b>TRICARE DUAL ELIGIBLE FISCAL INTERMEDIARY CONTRACT (TDEFIC)</b>		
	1	General	Exclude.
	2	Jurisdiction	Exclude.
	3	Claims Processing For Dual Eligibles	Exclude.
	4	Other Contract Requirements	Exclude.
	5	Transition	Exclude.
<b>21</b>	<b>TRICARE ALASKA</b>		
	1	TRICARE Alaska	Exclude.
<b>22</b>	<b>RESERVE COMPONENT HEALTH COVERAGE PLANS</b>		
	1	TRICARE Reserve Select (TRS)	Exclude.
	2	TRICARE Retired Reserve (TRR)	Exclude.
	A	Figures	Exclude.
<b>23</b>	<b>TRICARE PHARMACY (TPHARM)</b>		
	1	General	Exclude for care within the PSA.
	2	Out-of-Jurisdiction Claims	Exclude.
	3	Pharmacy Claims Processing	Exclude.
	4	Other Contract Requirements	Exclude.
	5	Transition	Exclude.
<b>24</b>	<b>TRICARE OVERSEAS PROGRAM (TOP)</b>		
	1	Administration	Exclude.
	2	Records Management	Exclude.
	3	Financial Administration	Exclude.
	4	Purchased Care Sector Providers	Exclude.
	5	Eligibility And Enrollment	Exclude.
	6	Medical Management	Exclude.
	7	Ambulance/Aeromedical Evacuation Services	Exclude.
	8	Clinical Preventive Services	Exclude.
	9	Claims Processing Procedures	Exclude.
10	Active Duty Dental Care In Remote Overseas Locations	Exclude.	

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**FIGURE 18.C-1 TRICARE OPERATIONS MANUAL (TOM)**

CHAPTER	SEC/ADD	TITLE	DETAILS
<b>24</b>	11	Beneficiary Education And Support (BE&SD)	Exclude.
	12	TRICARE Overseas Program (TOP) Point Of Contact (POC) Program	Exclude.
	13	Appeals and Hearings	Exclude.
	14	Program Integrity	Exclude.
	15	Appeals, Inspections, Reports, And Plans	Exclude.
	16	TRICARE Area Office (TAO) Director/Military Treatment Facility (MTF) And Contractor Interfaces	Exclude.
	17	TRICARE Overseas Program (TOP) Prime Program	Exclude.
	18	TRICARE Overseas Program (TOP) Prime Remote Program	Exclude.
	19	TRICARE Overseas Program (TOP) Standard/Select	Exclude.
	20	TRICARE Overseas Program (TOP) TRICARE For Life (TFL)	Exclude.
	21	TRICARE Reserve Select (TRS) And TRICARE Retired Reserve (TRR)	Exclude.
	22	TRICARE Plus	Exclude.
	23	Extended Care Health Option (ECHO)	Exclude.
	24	Transitional Assistance Management Program (TAMP)	Exclude.
	25	Continued Health Care Benefit Program (CHCBP)	Exclude.
	26	TRICARE Overseas Program (TOP) Supplemental Health Care Program (SHCP)	Exclude.
	27	Demonstrations	Exclude.
	28	Health Insurance Portability and Accountability Act (HIPAA) of 1996	Exclude.
	29	TRICARE Overseas Program (TOP) Partnership Program	Exclude.
	30	Figures	Exclude.
31	Department Of Defense (DoD) TRICARE Preferred Provider Network (PPN) for the Philippines	Exclude.	
<b>26</b>	<b>CONTINUED HEALTH CARE BENEFIT PROGRAM (CHCBP)</b>		
	1	Continued Health Care Benefit Program (CHCBP), Eligibility and Coverage	Exclude.
	A	Continued Health Care Benefit Program (CHCBP) Premiums	Exclude.
<b>27</b>	<b>PRIME SERVICE AREA (PSA) REDUCTION POLICIES AND EFFECTIVE DATES</b>		
	1	Prime Service Area (PSA) Reduction Policies And Effective Dates	Exclude.
<b>28</b>	<b>PRESCRIPTION MONITORING PROGRAM (PMP)</b>		
	1	Prescription Monitoring Program (PMP)	Exclude from Quarterly reporting (paragraphs 3.0 through 8.0).

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**FIGURE 18.C-2 TRICARE POLICY MANUAL (TPM)**

CHAPTER	SECTION	TITLE	DETAILS
1	<b>ADMINISTRATION</b>		
	14.1	Relationship Between TRICARE And Employer-Sponsored Group Health Plans (GHPs)	Exclude.
4	<b>SURGERY</b>		
	1.2	Treatment Of Unfortunate Sequelae And/Or Medically Necessary Follow-On Care Subsequent To Authorized Noncovered Initial Surgery Or Treatment In A Military Treatment Facility (MTF)	Exclude.
8	<b>OTHER SERVICES</b>		
	9.1	Pharmacy Benefits Program	Exclude.
12	<b>TRICARE OVERSEAS PROGRAM (TOP)</b>		
	1.1	TRICARE Overseas Program (TOP)	Exclude.
	1.2	TRICARE Overseas Program (TOP) Medical Benefit Variations	Exclude.
	1.3	Outside The 50 United States And The District Of Columbia Locality-Based Reimbursement Rate Waiver	Exclude.

**FIGURE 18.C-3 TRICARE REIMBURSEMENT MANUAL (TRM)**

CHAPTER	SECTION	TITLE	DETAILS
1	<b>GENERAL</b>		
	3	Claims Auditing Software	Exclude.
	16	Surgery	Exclude.
	20	State Agency Billing	Exclude.
4	<b>DOUBLE COVERAGE</b>		
	1	Double Coverage	Exclude.
	2	Double Coverage Review And Processing Of Claims	Exclude.
	3	Coordination of Benefits (COB)	Exclude.
	4	Specific Double Coverage Actions	Exclude.

**FIGURE 18.C-4 TRICARE SYSTEMS MANUAL (TSM)**

CHAPTER	SECTION	TITLE	DETAILS
3	<b>DEERS</b>		
	1.5	DEERS Functions In Support Of The TRICARE Dental Program (TDP) And The TRICARE Retiree Dental Program (TRDP)	Exclude.
	1.6	DEERS Functions In Support Of The TRICARE Active Duty Dental Program (ADDP)	Exclude.

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