

## Chapter 2

### Transitions

Revision:

<b>Section/Addendum</b>	<b>Subject/Addendum Title</b>
1	Management and Administration
2	Systems Development
3	Critical Processes (CPs) - Provider Networks
4	Critical Processes (CPs) - Enrollment
5	Critical Processes (CPs) - Customer Service
6	Critical Processes (CPs) - Management - Military Treatment Facilities (MTFs)/ Enhanced Multi-Service Markets (eMSMs)
7	Critical Processes (CPs) - Referral Management
8	Critical Processes (CPs) - Claims Processing
9	Critical Processes (CPs) - Medical Management
10	Other Requirements

