

## Chapter 12

### Appeals And Hearings

Revision:

Section/Addendum	Subject/Addendum Title
1	General
2	Governing Principles
3	Reconsideration Procedures
4	Appeals Of Medical Necessity Determinations
5	Appeal Of Factual (Non-Medical Necessity) Determinations
6	Defense Health Agency (DHA) Appeals
A	Figures
Figure 12.A-1	Appointment Of Representative And Authorization To Disclose Information
Figure 12.A-2	Appeal Summary Log, TMA Form 607
Figure 12.A-3	Professional Qualifications, TMA Form 780
Figure 12.A-4	Letter To Proper Appealing Party When Review Has Been Requested By An Improper Appealing Party
Figure 12.A-5	TRICARE Appeals Process - Medical Necessity Denials
Figure 12.A-6	TRICARE Appeals Process - Factual Determinations
Figure 12.A-7	TRICARE/Medicare Dual Eligible Appeal Process - Medicare Processes Claim
Figure 12.A-8	Suggested Wording For Non-Expedited Written Appeal Notice (Including Factual Determinations)
Figure 12.A-9	Suggested Wording For An Appeal Of A Preadmission/ Preprocedure Initial Denial Determination
Figure 12.A-10	Suggested Wording For A Concurrent Review Initial Denial Determination
Figure 12.A-11	Suggested Wording For Inclusion In A Reconsideration Determination In Which A Provider Is A Network Provider
Figure 12.A-12	Suggested Wording For A Non-Expedited Reconsideration Determination

