

Points Of Contact (POCs)

1.0 SPECIFIED AUTHORIZATION STAFF (SAS)

1.1 Army, Air Force, Navy, Marine Corps, And Reserve/National Guard (except Coast Guard Reserve)

For Congressional inquiries:

TRICARE Management Activity
7700 Arlington Blvd, Suite 5101
Falls Church, VA 22042-5101

For all other matters:

Defense Health Agency-Great Lakes
P.O. Box 886999
Great Lakes, IL 60088-6999

Telephone: 1-888-647-6676
Fax: (847) 688-6460

1.2 United States Public Health Service (USPHS) and National Oceanographic And Atmospheric Administration (NOAA):

Medical Affairs Branch
Beneficiary Medical Programs
5600 Fishers Lane, Room 4C-06
Rockville, MD 20857

Telephone for Payment Issues & Care Authorizations: (800) 368-2777
Fax: (800) 733-1303

1.3 Coast Guard and Coast Guard Reserve

Medical Administration
USCG HSWL SC (MA-PA)
300 East Main Street
Norfolk, VA 23510-1000
Telephone: (757) 628-4379

TRICARE Operations Manual 6010.56-M, February 1, 2008

Chapter 16, Addendum A

Points Of Contact (POCs)

2.0 UNIFORMED SERVICES HEADQUARTERS POCs

2.1 Army

HQ USA MEDCOM
HCD, Clinical Policy Service - Garcia Building
2748 Worth Road
JBSA, Fort Sam Houston, TX 78234

Telephone: (210) 295-7209

2.2 Air Force

AFMOA/SGAT
2261 Hughes Ave, Suite 153
JBSA Lackland, TX 78236-1025

Telephone: (210) 395-9220/9209

Fax: (210) 395-9292, ATTN: AFMOA/SGAT

Unsecured E-Mail: usaf.jbsa.afmoa.mbx.sgat@mail.mil

(please note that e-mail sent unencrypted can be vulnerable to unauthorized access)

2.3 Navy/Marine Corps:

Bureau of Medicine and Surgery
Healthcare Operations (M3B1)
7700 Arlington Blvd, Suite 5125
Falls Church, VA 22042-5125

Unsecured E-Mail: USN NCR BUMED FCH VA Mailbox TRICARE Claims - Waivers
usn.ncr.bumedfchva.mbx.tricare-claims-waivers@mail.mil

(Please note that e-mail sent unencrypted can be vulnerable to unauthorized access. All Personally Identifiable Information and Health Privacy Protected Information should be sent using the AMRDEC Safe File Access System.)

2.4 U.S. Coast Guard

Commandant (CG-114)
U.S. Coast Guard
Attn: Health Policy Analyst/DHA Liaison
2703 Martin Luther King Jr. Ave SE
Washington, DC 20593

Telephone: (202) 681-8716

2.5 Army National Guard

NGB-ARS

111 South George Mason Drive

Arlington, VA 22204-1382

Telephone: (703) 607-7140

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