

## Points Of Contact (POCs)

Revision: C-4, August 23, 2017

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### **1.0 SPECIFIED AUTHORIZATION STAFF (SAS)**

#### **1.1 Army, Air Force, Navy, Marine Corps, And Reserve/National Guard (except Coast Guard Reserve)**

- For Congressional inquiries:

Defense Health Agency  
7700 Arlington Blvd, Suite 5101  
Falls Church, VA 22042-5101

- For all other matters:

Defense Health Agency-Great Lakes  
P.O. Box 886999  
Great Lakes, IL 60088-6999

Telephone: 1-888-647-6676  
Fax: (847) 688-6460

#### **1.2 United States Public Health Service (USPHS) and National Oceanographic And Atmospheric Administration (NOAA)**

Medical Affairs Branch  
Beneficiary Medical Programs  
5600 Fishers Lane, Room 4C-06  
Rockville, MD 20857

Telephone for Payment Issues & Care Authorizations: (800) 368-2777  
Fax: (800) 733-1303

### 1.3 Coast Guard and Coast Guard Reserve

Medical Administration  
USCG HSWL SC (MA-PA)  
300 East Main Street  
Norfolk, VA 23510-1000

Telephone: (757) 628-4379

### 2.0 UNIFORMED SERVICES HEADQUARTERS POCs

#### 2.1 Army

HQ USA MEDCOM  
HCD Clinical Policy Service - Garcia Building  
2748 Worth Road  
JBSA, Fort Sam Houston, TX 78234

Telephone: (210) 295-7209

#### 2.2 Air Force

AFMOA/SGAT  
2261 Hughes Ave, Suite 153  
JBSA Lackland, TX 78236-1025

Telephone: (210) 395-9220/9209

Fax: (210) 395-9292, ATTN: AFMOA/SGAT

Unsecured E-mail: [usaf.jbsa.afmoa.mbx.sgat@mail.mil](mailto:usaf.jbsa.afmoa.mbx.sgat@mail.mil)

(please note that e-mail sent unencrypted can be vulnerable to unauthorized access)

#### 2.3 Navy/Marine Corps

Bureau of Medicine and Surgery  
Healthcare Operations (M3B1)  
7700 Arlington Blvd, Suite 5125  
Falls Church, VA 22042-5125

Unsecured E-mail: USN NCR BUMED FCH VA Mailbox TRICARE Claims - Waivers  
[usn.ncr.bumedfchva.mbx.tricare-claims-waivers@mail.mil](mailto:usn.ncr.bumedfchva.mbx.tricare-claims-waivers@mail.mil)

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All Personally Identifiable Information and Health Privacy Protected Information should  
be sent using the AMRDEC Safe File Access System.)

**TRICARE Operations Manual 6010.59-M, April 1, 2015**

Chapter 16, Addendum A

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**2.4 U.S. Coast Guard**

Commandant (CG-114)  
U.S. Coast Guard  
Attn: Health Policy Analyst/DHA Liaison  
2703 Martin Luther King Jr. Ave SE  
Washington, DC 20593

Telephone: (202) 681-8716

**2.5 Army National Guard**

NGB-ARS  
111 South George Mason Drive  
Arlington, VA 22204-1382

Telephone: (703) 607-7140

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