

General

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1.0 GENERAL

1.1 The TRICARE Pharmacy (TPharm) Benefits Program offers worldwide services through:

- Direct Care (DC) pharmacies located at Military Treatment Facilities (MTFs)/Enhanced Multi-Service Markets (eMSMs);
- Retail network pharmacies;
- A Mail Order Pharmacy (MOP) program including specialty pharmacy services; and
- Retail non-network pharmacies.

1.2 The requirements/guidelines in this chapter apply only to the TPharm contractor.

2.0 ELIGIBILITY

2.1 The TPharm Benefits Program is available to all TRICARE eligible beneficiaries, including Uniformed Service members, TRICARE Prime Remote (TPR) enrollees, TRICARE Dual Eligibles, and TRICARE Reserve Select (TRS) members. Eligible beneficiaries need not enroll in order to use the pharmacy program. The contractor shall use the Defense Enrollment Eligibility Reporting System (DEERS) to verify TRICARE eligibility prior to dispensing pharmaceuticals (or paying any claim) for all beneficiaries, except for certain beneficiaries during calendar year 2018. See [Chapter 8, Section 1](#).

2.2 Foreign Force Members (FFMs) and their dependents from countries that are party to a North Atlantic Treaty Organization (NATO), Status of Forces Agreement (SOFA), or Partnership For Peace (PFP) SOFA may be eligible to receive pharmaceuticals or Durable Medical Equipment (DME) dispensed through retail pharmacies. If eligible, coverage will be subject to the same rules regarding adjudication and payment as applicable to U.S. active duty members and Active Duty Family Members (ADFM) using the TRICARE Standard/CHAMPUS program (for services received through December 31, 2017) or enrolled in TRICARE Select (for services received on or after January 1, 2018). Refer to <http://tricare.mil/CoveredServices/Pharmacy/Eligibility.aspx> for information on potential coverage.

2.3 Guard or Service members who are injured or become ill while serving on active duty or performing official drills with their unit may be eligible for continued care/treatment associated with the specific episode of care once their active duty or drill status has terminated. Documentation from Specified Authorization Staff (SAS) will serve as proof of eligibility and pharmaceutical claims will be

processed for reimbursement. SAS, per [Chapter 17, Section 2, paragraph 1.2](#), has authority to approve claims for drugs not covered under standard benefit guidelines.

3.0 PERFORMANCE/PROCESSING STANDARDS

Performance standards for the TPharm Benefits Program are located in Section C of the TPharm contract. Additionally, the contractor shall comply with the TRICARE Encounter Data (TED) timeliness and TED accuracy standards included in [Chapter 1, Section 3](#).

4.0 SPECIALTY PHARMACEUTICALS

Specialty pharmaceuticals may be obtained at retail or mail order. Some specialty pharmaceuticals are eligible for specialty care services at mail order. Pharmaceuticals eligible for specialty care services under the pharmacy contract are listed <https://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Access-to-Healthcare/Pharmacy-Program/TRICARE-Formulary/Specialty-Care-Drug-List>.

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