Chapter 2

Transitions

Revision:

Section/Addendum	Subject/Addendum Title
1	Management and Administration
2	Systems Development
3	Critical Processes (CPs) - Provider Networks
4	Critical Processes (CPs) - Enrollment
5	Critical Processes (CPs) - Customer Service
6	Critical Processes (CPs) - Management - Military Treatment Facilities (MTFs)/ Enhanced Multi-Service Markets (eMSMs) Figure 2.6-1 Site Visits
7	Critical Processes (CPs) - Referral Management
8	Critical Processes (CPs) - Claims Processing
9	Critical Processes (CPs) - Medical Management
10	Other Requirements