

TRICARE DUPLICATE CLAIMS SYSTEM - TED VERSION

SECTION	SUBJECT
1	OVERVIEW
	1.0. Preface
	2.0. Definition Of A Duplicate Claim Payment
	3.0. Development Of The System
	4.0. Functional Capabilities Of The <i>DCS</i>
	5.0. System Design
	FIGURE 10-1-1 System Platforms
	6.0. System Functions
2	QUICK START INSTRUCTIONS
	1.0. Entering And Exiting The <i>DCS</i>
	FIGURE 10-2-1 <i>Common Access Card (CAC) Screen</i>
	FIGURE 10-2-2 <i>Privacy Statement Screen</i>
	FIGURE 10-2-3 <i>User ID/Password Screen</i>
	FIGURE 10-2-4 <i>PEPR Portal Screen</i>
	FIGURE 10-2-5 <i>DCS System Screen</i>
	FIGURE 10-2-6 <i>TRICARE DCS Access Screen</i>
	FIGURE 10-2-7 <i>Set Screen</i>
	2.0. Setting A View
	FIGURE 10-2-8 <i>Set A View Screen</i>
	FIGURE 10-2-9 <i>Select Data View Screen</i>
	3.0. Looking For A Specific Set And Modifying Sets
	4.0. Identifying A Duplicate Claim
	5.0. Resolving A Duplicate Claim Set
	6.0. Working With Multi-Contractor Sets
	7.0. Creating A Report
	8.0. Changing A Password
	9.0. <i>Using The Help System</i>
3	DUPLICATE CLAIMS DATA
	1.0. Source Of Duplicate Claims Data
	2.0. Criteria Used To Select Potential Duplicate Claims
	FIGURE 10-3-1 Data Field Match Criteria For Institutional Claims <i>Prior To The NPI Implementation</i>
	FIGURE 10-3-2 <i>Data Field Match Criteria For Institutional Claims On Or After The NPI Implementation</i>
	FIGURE 10-3-3 Data Field Match Criteria For Non-Institutional Claims
	FIGURE 10-3-4 <i>Data Field Match Criteria For Non-Institutional Claims On Or After NPI Implementation</i>

SECTION	SUBJECT
4	CLAIM SETS AND THE CLAIM SET LIFE CYCLE 1.0. Definition Of A Claim Set 2.0. The Purpose Of Claim Sets In The <i>DCS</i> 3.0. The Claim Set Life Cycle 4.0. Examples Of Sets At Each Stage Of The Claim Set Life Cycle FIGURE 10-4-1 Rules Of Resolution FIGURE 10-4-2 Sample Open Set FIGURE 10-4-3 <i>Open To Pending Claim Set</i> FIGURE 10-4-4 <i>Update Changes Screen</i> FIGURE 10-4-5 Sample Pending Set FIGURE 10-4-6 Sample Closed Set FIGURE 10-4-7 Conditions For Changing Claim Set Status To Validate FIGURE 10-4-8 Sample Validate Set FIGURE 10-4-9 <i>Unresolve Set</i> 5.0. Appending New Claims To Existing Sets During The Monthly Extract Cycle 6.0. Load Dates 7.0. History Database
5	USER'S GUIDE 1.0. Authorized Users 2.0. Requirements For Accessing The System 3.0. User Screens FIGURE 10-5-1 Sample Claim Set Screen FIGURE 10-5-2 Sample Claim Detail Screen FIGURE 10-5-3 Sample Line Item Detail FIGURE 10-5-4 Sample Institutional Adjustment Screen FIGURE 10-5-5 Sample Non-Institutional Adjustment Screen 4.0. User Tools For Navigating Around The System FIGURE 10-5-6 View Function 5.0. User Entry Of Data To Resolve Claim Sets
6	MULTI-CONTRACTOR CLAIM SETS 1.0. Description Of A Multi-Contractor Claim Set FIGURE 10-6-1 Sample Multi-Contractor Claim Set 2.0. System Features Unique To Multi-Contractor Claim Sets 3.0. Coordination Requirements When Working With Multi-Contractor Sets 4.0. Resolving Multi-Contractor Claim Sets 5.0. Resolving Claim Sets Containing Inactive FI 99 Claims 6.0. Determining Jurisdiction For Claim Sets Involving "Snowbird" Claims
7	MASS CHANGE FUNCTION FOR CONTRACT TRANSITIONS 1.0. Contract Transitions 2.0. Need For The Mass Change Function 3.0. Defining Mass Changes FIGURE 10-7-1 Mass Change Specification Form 4.0. Performing Mass Changes 5.0. Administration Of Mass Changes

SECTION	SUBJECT
	6.0. Resolution Issue Involving Transitioned Sets Following A Mass Change
8	REPORTS
	1.0. Using The Report Function
	FIGURE 10-8-1 Report Categories Menu
	FIGURE 10-8-2 Report Parameter Screen
	FIGURE 10-8-3 <i>Save As Screen</i>
	FIGURE 10-8-4 <i>My Reports Screen</i>
	FIGURE 10-8-5 <i>Reports Listing</i>
	2.0. Description Of Reports
	FIGURE 10-8-6 Set Report Menu
	FIGURE 10-8-7 Claim Report Menu
	FIGURE 10-8-8 Summary/Management Report Menu
	FIGURE 10-8-9 <i>Graphs Menu</i>
	3.0. Using The Utility Function To Download Data For Additional Analysis
	FIGURE 10-8-10 <i>Download Menu</i>
	FIGURE 10-8-11 <i>New Request Prompt</i>
	FIGURE 10-8-12 <i>My Downloads</i>
9	SYSTEM IMPLEMENTATION AND OPERATIONAL REQUIREMENTS
	1.0. System Components
	2.0. Hardware And Software Requirements
	3.0. Connectivity
	4.0. System Support
	5.0. System Installation And Training
	6.0. Contractor Points Of Contact (<i>POC</i>)
	7.0. Operating Procedures
	8.0. Contractor Performance Requirements
	9.0. Transitions
	FIGURE 10-9-1 <i>TRICARE DCS Account Activation Request</i> Form
ADDENDUM A	DUPLICATE CLAIMS SYSTEM DISPLAYED DATA FIELDS
ADDENDUM B	REASON CODES
ADDENDUM C	INCOMING CONTRACTOR SUPPORT OF BOTH HCSR AND TED VERSIONS OF THE TRICARE DUPLICATE CLAIMS SYSTEM
	1.0. Requirements For Use Of The HCSR Version Of The DCS
ADDENDUM D	CONTRACTOR TO CONTRACTOR TRANSITION GUIDE
ADDENDUM E	REPORT DESCRIPTIONS AND EXAMPLES
ADDENDUM F	DOWNLOAD FILES

