

PROGRAM INTEGRITY

SECTION	SUBJECT
1	GENERAL 1.0. Contractor's Responsibility In Program Integrity 2.0. Roles and Responsibilities Of Cooperating Components 3.0. Coordination And Support: Other Contractors And External Agencies
2	CASE DEVELOPMENT AND ACTION 1.0. Initial Review 2.0. Internal Investigation 3.0. Refund Or Payment Actions: TMA Direction 4.0. Fraud And Abuse Case Referrals To TMA 5.0. Fraud And Abuse Case Referral Content 6.0. Contractor Administrative Action 7.0. <i>Possible Forgery of check endorsement</i>
3	PREVENTION AND DETECTION 1.0. Fraud And Abuse 2.0. Controls, Education, Training 3.0. Examples Of Fraud And Abuse Situations
4	EVALUATION 1.0. Prepayment/Pre-encounter Screens, Audits And Edits 2.0. Postpayment 3.0. Signature Relaxation Program Audit 4.0. Provider Signature Authorization-On-File Irregularities 5.0. Problem Provider Cases
5	REPORTING 1.0. Fraud And Abuse summary Report 2.0. Automated TRICARE Duplicate Claims System 3.0. Utilization Management Report 4.0. Savings Report
6	PROVIDER EXCLUSIONS, SUSPENSIONS AND TERMINATIONS 1.0. Scope And Purpose 2.0. Provisions For Exclusions, Suspensions And Terminations 3.0. DHHS/OIG Application Of Sanction Authority 4.0. TMA Application Of Sanction Authority 5.0. Contractor Application Of Sanction Authority 6.0. Contractor Actions in Cases involving Potential Violations by Providers 7.0. Violation Of The Participation Agreement Or Reimbursement Limitation

SECTION	SUBJECT
7	PROVIDER REINSTATEMENTS 1.0. Providers Sanctioned By TRICARE 2.0. Contractor Responsibilities Following Requests For Reinstatement From Terminated Providers 3.0. Contractor Responsibilities Following Requests For Reinstatement From Excluded Or Suspended Providers sanctioned by TMA 4.0. DHHS Reinstatements
8	THREATS AGAINST CONTRACTORS 1.0. Terrorist Threats 2.0. Free Commerce Interference

ADDENDUM A FIGURES

FIGURE 14-A-1	TRICARE Fraud And Abuse Report, TMA Form 435
FIGURE 14-A-2	Sample Letter To Beneficiary In External Audit Cases
FIGURE 14-A-3	Sample Letter To Provider In External Audit Cases
FIGURE 14-A-4	Special Notice To Provider When The Provider's Claims Are Suspended (Sample)
FIGURE 14-A-5	Special Notice To Beneficiary When The Beneficiary's Claims Are Suspended Due To Possible Beneficiary Fraud (Sample)
FIGURE 14-A-6	Special Notice To Beneficiary When A Beneficiary's Claims Are Suspended Due To Possible Provider Fraud (Sample)
FIGURE 14-A-7	Annual Letter Of Assurance (Sample)
FIGURE 14-A-8	Notice To Provider Excluded Or Suspended Under The Social Security Act (Sample)
FIGURE 14-A-9	Notice To Beneficiary When Provider Is Excluded Or Suspended Under The Social Security Act (Sample)
FIGURE 14-A-10	Notice Of Proposed Action Terminating A Provider (Sample)
FIGURE 14-A-11	Initial Determination Terminating A Provider (Sample)
FIGURE 14-A-12	Violation Of The Participation Agreement (Sample)
FIGURE 14-A-13	Violation Of The Participation Agreement - Follow-Up (Sample)
FIGURE 14-A-14	Violation Of Reimbursement Limitation (Balance Billing) (Sample)
FIGURE 14-A-15	Violation Of Reimbursement Limitation (Balance Billing) Follow-Up (Sample)
FIGURE 14-A-16	<i>Statistical Sampling For Overpayment Determinations And Identification Of Probable False Claims</i>
FIGURE 14-A-17	<i>Quarterly Fraud/Abuse Report</i>