

AUTHORIZATION REQUIREMENTS

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I. POLICY

Each TOP Regional Director may require authorizations. Such authorization requirements may differ between TOP regions. Beneficiaries and providers are responsible for contacting their TOP Regional Director or Health Care Finder for a listing of TOP regional authorization requirements. Unless otherwise specifically excluded in this chapter, the adjudication of the following types of care requires TOP authorization/preauthorization.

A. Program for Persons with Disabilities (PFPWD) (formerly known as Program for the Handicapped) must be preauthorized. The Managed Care Support Contractor (MCS) is responsible for preauthorization of PFPWD benefits overseas.

B. The Regional Director or designee shall preauthorize all outpatient psychotherapy beyond the eighth (8th) visit in a fiscal year when required.

C. TOP non-enrollees do not require pre-authorization/authorization for care except for stateside non-emergent inpatient mental health services (pre-admission and continued stay).

D. TOP enrollees are required to obtain authorization for care rendered in the following countries: Belgium, Germany, Guam, Iceland, Italy, Japan, Korea, Portugal (Azores), Spain, Turkey and the United Kingdom. Pre-authorizations/authorizations for overseas countries requiring authorization for care will be performed by the appropriate overseas Regional Director or designee.

E. TOP ADSM stateside care does not require authorization by Military Medical Support Office (MMSO) except for non-emergent/urgent inpatient mental health care.

F. TOP enrolled ADFMs are required to obtain authorization for stateside non-emergent/non-urgent care. Pre-authorization/authorization for non-emergent/urgent stateside care required by TOP enrollees will be performed by the appropriate overseas Regional Director or designee except for stateside non-emergent/urgent inpatient mental health care.

G. Stateside inpatient mental health pre-authorizations/authorizations will be performed by the MCS contractor responsible for processing overseas claims mental health review office for TOP standard and TOP enrolled ADFM. Stateside ADSM pre-

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authorizations/authorizations for non-emergent/urgent inpatient mental health care shall be performed by MMSO.

H. TOP remote site care does not require authorization by the overseas claims processing contractor responsible for processing overseas claims.

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