

## POINTS OF CONTACTS

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### **1.0. SERVICE POINTS OF CONTACT (SPOCs)**

#### **1.1. Army, Air Force, Navy, Marine Corps, Coast Guard, And National Guard:**

Officer in Charge  
Military Medical Support Office (MMSO)  
P.O. Box 886999  
Great Lakes, IL 60088-6999

Telephone: 1-888-MHS-MMSO (647-6676)  
Fax: (847) 688-7394

#### **1.2. United States Public Health Service (USPHS) and National Oceanographic And Atmospheric Administration (NOAA):**

Medical Affairs Branch  
Beneficiary Medical Programs  
5600 Fishers Lane, Room 4C-06  
Rockville, MD 20857

Telephone for Payment Issues &  
Care Authorizations: (800) 368-2777  
FAX: (800) 733-1303

### **2.0. UNIFORMED SERVICES HEADQUARTERS POINTS OF CONTACT**

#### **2.1. Army:**

TRICARE Prime Remote Officer  
HQ, USA MEDCOM  
HP&S, TRICARE Division  
2050 Worth Road  
Fort Sam Houston, TX 78234-6010

Telephone: (210) 221-6518

#### **2.2. Air Force:**

TRICARE Prime Remote Officer  
HQ USAF/SGMA  
110 Luke Avenue, Room 400  
Bolling AFB, D.C. 20332-7050

Telephone: (202) 767-4699

**TRICARE OPERATIONS MANUAL 6010.51-M, AUGUST 1, 2002**

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**2.3. Navy/Marine Corps:**

TRICARE Prime Remote Officer  
Department of the Navy  
Bureau of Medicine and Surgery: (MED-31 FIN for  
Financial Issues and Reports or MED-31 BAS for  
Patient Administration Issues)  
2300 E Street, NW  
Washington, D.C. 20372-5300

Telephone for Financial Issues: (202) 762-3120  
Telephone for Patient Administration Issues: (202) 762-3143

**2.4. U.S. Coast Guard:**

Commandant (G-WKH-3)  
U.S. Coast Guard  
Attn: TRICARE Officer  
2100 2nd Street, SW  
Washington, DC 20593-0001

Telephone: (202) 267-0846

**2.5. Army National Guard:**

NGB-ARS  
111 South George Mason Drive  
Arlington, VA 22204-1382

Telephone: (703) 607-7140