

ELIGIBILITY VERIFICATION

SECTION SUBJECT

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| 1 | NATIONAL ENROLLMENT DATABASE (NED) |
| | 1.0. General |
| | 2.0. DEERS Documentation |
| | 3.0. Interface Requirements |
| | 4.0. DEERS Desktop Enrollment application |
| | 5.0. Telecommunications |
| | 6.0. Terminals/Hardware |
| | 7.0. DEERS Technical Support/Operational Hours |
| | 8.0. Audit Trail |
| | 9.0. Initial Transition Implementation |
| 2 | TRICARE ENROLLMENT/DISENROLLMENT ON DEERS |
| | 1.0. Managed Care Enrollment Procedures |
| | 1.1. Civilian Network Primary Care Manager Selections |
| | 1.2. Military Treatment Facility Primary Care Manager Selections |
| | 2.0. Ongoing DMIS-ID and PCM Location Code Identification Requirements |
| | 2.1. Non-TPR Active Duty Service Member Enrollment, Medicare Senior Prime, and Supplemental Health Care Program |
| | 2.2. TRICARE Prime Remote Active Duty Service Member Enrollment |
| | 2.3. TRICARE Prime Remote Active Duty Family Member Enrollment |
| | 2.4. Active Duty Family Member, Retiree, and Retiree Family Member MTF/ Clinic Enrollment |
| | 2.5. Active Duty Family Member, Retiree, and Retiree Family Member Civilian Network Enrollment - For DEERS |
| | 3.0. Sending a TRICARE Prime Enrollment to DEERS |
| | 3.1. Centralized Network PCM File |
| | 3.2. Civilian Network PCM Assignment |
| | 3.3. Direct Care PCM Assignment |
| | 3.4. PCM Changes and Beneficiary Address Updates |
| | 3.5. Enrollment Fee Updates to DEERS |
| | 3.6. Fiscal Year Catastrophic Caps and Deductibles |
| | 3.7. Enrollment Year Catastrophic Caps |
| | 3.8. Updating OHI |
| | 3.9. Enrollment Anniversary Date Corrections |

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	5.0. Enrollment integration Testing
	6.0. Claims Processing Verification Testing
	7.0. Fiscal Year Catastrophic Cap and Deductible Testing
	8.0. TMA & DMDC Deers On-Line Enrollment System (DOES)-User Scenario Comments
3	TRICARE ELIGIBILITY VERIFICATION PROCEDURES
	1.0. General
	1.1. Eligibility Verification Through DEERS
	1.2. Exceptions to the DEERS Eligibility Query Process
	1.3. Sending a Query for Eligibility to DEERS
	1.4. One-Step DEERS Eligibility Query
	1.5. Two-Step DEERS Eligibility Query
	1.6. Multiple Eligibility Segments
	1.7. Audit Trail
4	DEERS TRICARE ELIGIBILITY RESPONSE PROCESSING
	1.0. Response Processing
	1.1. Response Categories
	1.2. Clerical Processing Requirements
	2.0. Contractor Actions for Replies Indicating Patient Ineligible - Treatment Period Outside Entitlement Period
	2.1. Deny Claim Totally or Partially
	2.2. ID Card or Eligibility Expiration
	2.3. Other Eligibility Response Code 70s
	2.4. Adjustment Processing
	3.0. Contractor Actions Required for Other Situations
	3.1. Different Spouse Found on DEERS
	3.2. Different Status
	3.3. Pay Grade Different on DEERS
	3.4. Name Differences
	3.5. Patient Relationship
	3.6. Sample Basic Downloading Logic
	3.7. Operation Desert Storm Indicator
	3.8. Transitional Assistance Management Program (TAMP)
	3.9. Other
	3.10. Former Spouse - URFS/04 Classification
5	EXCEPTION PROCESSING REQUIREMENTS
	1.0. Payment Record Requirements
	2.0. Informing the Patient, Sponsor, or Provider of Claims Denial or Contractor Performed DEERS Overrides

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1.0.	Processing Nonavailability Statement (NAS) Data on DEERS
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