

CIVILIAN HEALTH CARE OF UNIFORMED SERVICE MEMBERS

SECTION SUBJECT

- 1 GENERAL**
 - 1.0. Introduction
 - 2.0. Service Point Of Contact (SPOC)
 - 3.0. Contractor Responsibilities
 - 4.0. Supplemental Health Care Program Differences
- 2 PROVIDERS OF CARE**
 - 1.0. General
 - 2.0. Department Of Veteran's Affairs
- 3 CONTRACTOR RESPONSIBILITIES**
 - 1.0. Contractor Receipt And Control Of Claims
 - 2.0. Types Of Care
 - 3.0. Coverage
 - 4.0. Medical Records
 - 5.0. Reimbursement
 - 6.0. End of Processing
 - 7.0. Voucher
 - 8.0. HCSR Submittal
 - 9.0. Reports For SHCP
 - 10.0. Contractor's Responsibility To Respond to Inquiries
 - 11.0. Dedicated SHCP Unit
- 4 PAYMENT FOR CONTRACTOR SERVICES RENDERED**
 - 1.0. Voucher Submissions
 - 2.0. Payment To The Contractor
 - 3.0. Audits And Inspection Of The Contractor's Records

ADDENDUM A - POINTS OF CONTACT

ADDENDUM B - SERVICE POINT OF CONTACT (SPOC) REVIEW FOR AUTHORIZATION: PROTOCOLS AND PROCEDURES

