

CATCHMENT AREA DEMONSTRATION REQUIREMENTS

1.0. GENERAL

1.1. This section contains the DEERS instructions for catchment area management (CAM) demonstrations. For processing CAM demonstration claims, contractor shall follow the steps of the DEERS CAM processing logic diagram. See [Figure 9-F-1](#).

1.2. Contractor must change their DEERS query system to accommodate a Query Region Code in the DEERS Query Code Field of the DEERS Query Type 1 and Type 2 records. The Query Region Code will replace the current Contractor-ID Code for query purposes only. The Contractor-ID Code will still be used in the payment record that is reported to TRICARE Management Activity (TMA) and in the monthly tapes prepared for the Fiscal Intermediary Discrepancy Reporting System (FIDRS) processing at the DEERS Support Office.

1.3. The contractors shall use the Query Region Codes listed in [Addendum G](#) under the element name "Region Code" when they query DEERS.

1.4. The region where the care was delivered is used to determine the appropriate region code to query DEERS. DEERS will use these Query Region Codes to determine the appropriate eligibility response for either the CAM demonstrations or CHAMPUS processing.

2.0. DEERS CAM LOGIC PROCESSING DIAGRAM FOR ELIGIBILITY CODES 50 AND 60

The DEERS CAM Processing Logic Diagram shows the appropriate Record Type 3 or Type 4 response codes 50 and 60 based on an contractor region query. Codes 01, 02 through 11, and 70 will be discussed later in this section. Each block of the logic diagram is explained as follows:

DEERS CAM LOGIC PROCESSING DIAGRAM

BLOCK 1		
After the contractor transmits the DEERS Query Record Type 1 or 2 to DEERS with the applicable Region Code, DEERS will reply with an appropriate eligibility response. DEERS will also return the appropriate Alternate Care Flag for a beneficiary who is enrolled in a CAM demonstration. Alternate Care Flags applicable to the Catchment Area Management Demonstrations are:		
	ALTERNATE CARE FLAG	REGION
	ARMY	
G	Fort Sill	(South Central Region)

DEERS CAM LOGIC PROCESSING DIAGRAM (CONTINUED)

H	Fort Carson	(Western Region)
AIR FORCE		
J	Bergstrom	(Western Region)
K	Luke/Williams	(Western Region)
NAVY		
I	Reserved for Future Use	
<p>The contractor will determine how to process the claim by comparing both the Eligibility Code and the Alternate Care Flag. If the Alternate Care Flag is G, H, J, or K, the beneficiary is enrolled in a CAM demonstration project. If the Alternate Care Flag is not G, H, J, or K, refer to other sections of this chapter for DEERS processing.</p>		
BLOCK 2		
<p>If the Alternate Care Flag is J or K (Air Force) a 60 Eligibility Code will be returned from DEERS. If the query was made by the servicing contractor (the contractor servicing the area of the CAM demonstration) then the claim will be processed, otherwise it shall be forwarded to the servicing contractor.</p>		
SERVICING CONTRACTOR		
<p>The claim shall be processed as enrolled in the Air Force CAM demonstration. This processing applies ONLY to the contractor servicing the demonstration area. The 60 Eligibility Code means the beneficiary is no longer eligible for Standard CHAMPUS due to enrollment in the CAM demonstration project.</p>		
NON-SERVICING CONTRACTOR		
<p>The claim shall not be processed but treated as out of jurisdiction and forwarded to the servicing contractor. Refer to OPM Part Two, Chapter 1 (for contractors).</p>		
BLOCK 3		
<p>If the Alternate Care Flag is G or H (Army CAM), DEERS will return either a 50 or 60 Eligibility code for beneficiaries enrolled in the Army CAM demonstration project. The Eligibility Code determination will be based on whether the claim is being processed by the contractor servicing the demonstration region or another contractor. Specifics for contractor processing are as follows:</p>		
SERVICING CONTRACTOR		
<p>If the claim is being processed by the contractor servicing the demonstration region, DEERS will return a 60 response with an Alternate Care Flag of G or H. This means that the beneficiary is enrolled in the Army CAM demonstration project and the claim shall be processed according to CAM rules. Refer to OPM Part Two, Chapter 1 (for contractors) for jurisdiction and refer to OPM Part Two, Chapter 20 (for contractors), for specific CAM claims processing requirements.</p>		

DEERS CAM LOGIC PROCESSING DIAGRAM (CONTINUED)

NON-SERVICING CONTRACTOR	
	If the claim is being processed by an contractor not servicing the demonstration region, DEERS will return a 50 response with an Alternate Care Flag of G or H. The contractor shall ignore the Alternate Care Flag and process the claim as Standard CHAMPUS. Refer to OPM Part Two, Chapter 1 (for contractors) for jurisdiction and refer to OPM Part Two, Chapter 20 (for contractors) for jurisdiction.

3.0. DEERS ELIGIBILITY CODES 01, 02-11, 70

3.1. So far, only Eligibility Codes 50 and 60 with Alternate Care Flags of G, H, J, or K, have been discussed. We will now address all other DEERS Eligibility Codes for both the demonstration servicing contractor and the non-servicing contractor.

DEERS ELIGIBILITY CODES 01, 02-11, 70	
01	SPONSOR NOT FOUND
	Since all demonstrations are predicated on beneficiary enrollment prior to claim submission, the contractor shall deny the claim once they have determined that they correctly entered the data on the Type 1 or 2 DEERS query. If the claim is stamped as a CAM demonstration claim or other information that indicates CAM enrollment is attached to or included with the claim, refer to the NOTE below.
02 - 11	BENEFICIARIES NOT FOUND
	The contractor will process these codes in the same manner as they are processed for CHAMPUS. If the claim is stamped as a CAM demonstration claim or other information is attached to or included with the claim that indicates CAM enrollment, refer to the NOTE below.
70	TREATMENT PERIODS EITHER PARTIALLY OR FULLY OUTSIDE THE ENTITLEMENT PERIOD
	This code will be returned by DEERS when the beneficiary loses entitlement to CHAMPUS. The 70 code will be generated with one of the Hard Reason For Change Codes listed in this chapter. If the claim is stamped as a CAM demonstration claim or other information indicating CAM enrollment is attached to or included with the claim, refer to the NOTE directly below.

NOTE: Where there is any question regarding enrollment or disenrollment in the CAM demonstrations, the contractor shall contact the appropriate CAM office for resolution. Refer to [OPM Part Two, Chapter 1](#) (for contractors) for jurisdiction and refer to [OPM Part Two, Chapter 20](#) (for contractors) for complete instructions.

3.2. The following are examples of DEERS history segment replies that can be returned for various situations:

3.2.1. The following history segments illustrate a situation where a CAM enrollee has regained his CHAMPUS eligibility after the termination of the CAM demonstration. The dates of care and CAM termination date in this example are hypothetical:

ARMY CAM DEMONSTRATION	
End Date: August 31, 1990 Treatment Dates: August 2, 1990 through September 10, 1990.	
Servicing Contractor - DEERS Eligibility Response	
Aug. 2 - Aug. 31	60G or 60H = CAM Enrolled
Sep. 1 - Sep. 10	50C = CHAMPUS Eligible
Non-Servicing Contractor - DEERS Eligibility Response	
Aug. 2 - Aug 31	50G or 50H = CHAMPUS Eligible even though CAM enrolled. Process as CHAMPUS
Sep. 1 - Sep 10	50C = CHAMPUS Eligible

3.2.2. The same example as #1 except for the Air Force:

AIR FORCE DEMONSTRATION	
End Date: August 31, 1990 Treatment dates: August 2, 1990 through September 10, 1990	
Servicing Contractor - DEERS Eligibility Response	
Aug. 2 - Aug 31	60J or 60K = CAM Enrolled
Sep. 1 - Sep 10	50C = CHAMPUS Eligible
Non-Servicing Contractor - DEERS Eligibility Response	
Aug. 2 - Aug 31	60J or 60K = CAM Enrolled (Do not process. Mail claim to servicing contractor)
Sep. 1 - Sep 10	50C = CHAMPUS Eligible

3.2.3. This example illustrates the change from being enrolled for the CAM demonstration to not being eligible for either the CAM demonstration or CHAMPUS. In these situations a Hard Reason for Change Code will be included with the DEERS response:

ARMY CAM DEMONSTRATION	
End Date: August 31, 1990 Treatment dates: August 2, 1990 through September 10, 1990 Sponsor's separation date from Army: August 15, 1990	
Servicing Contractor - DEERS Eligibility Response	
Aug. 2 - Aug 15	60G or 60H = CAM Enrolled
Aug 16 - Sep 10	70G or 70H & Hard Reason Code S - no longer eligible for the CAM Demonstration or CHAMPUS.
Non-Servicing Contractor - DEERS Eligibility Response	
Aug. 2 - Aug 15	50G or 50H = CHAMPUS Eligible even though CAM enrolled. Process as CHAMPUS.

ARMY CAM DEMONSTRATION (CONTINUED)	
Aug 16 - Sep 10	70G or 70H & Hard Reason Code S - No longer eligible for CHAMPUS.

4.0. CONTRACTOR OVERRIDES

Automatic overrides, as described [Section 4, paragraph 1.0](#) are used by the contractor to process CHAMPUS claims for beneficiaries not on DEERS. No additional overrides will be established for the CAM demonstrations. Any claim where the contractor suspects there may be CAM enrollment which cannot be determined by contacting the CAM office, shall be processed as standard CHAMPUS. Refer to [OPM Part Two, Chapter 20](#) (for contractors) for complete instructions.

5.0. CONTRACTOR DISCREPANCY REPORTING

When a servicing or non-servicing contractor identifies what appears to be a CAM demonstration claim, but the appropriate Alternate Care Flag is not in the DEERS Type 3 or 4 response record, the claim shall be reported to the CAM demonstration office. It is not until a resolution has been made by the CAM demonstration office that a discrepancy report will be made to the DEERS Support Office. If the CAM office determines this is not a CAM claim, the claim shall be processed as Standard CHAMPUS. The CAM office will determine whether the patient is enrolled, and will accordingly update DEERS online. When the CAM office cannot verify the enrollment, an 88R discrepancy report will be sent to the DEERS Support Office for resolution. The CAM office will be responsible for submission of the 88R.

6.0. NON-AVAILABILITY STATEMENT PROCESSING

The automated Non-Availability Statement (NAS) requirements described in this chapter for CHAMPUS apply to all CAM demonstration projects. Refer to [OPM Part Two, Chapter 20](#) (for contractors) for NAS requirements as they apply to each CAM demonstration site.

FIGURE 9-F-1 DEERS CAM PROCESSING LOGIC

