

## Chapter 17

## Addendum A

### Points Of Contact (POC)

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#### **1.0 SPECIFIED AUTHORIZATION STAFF (SAS)**

##### **1.1 Army, Air Force, Navy, Marine Corps, Space Force, And Reserve/National Guard**

- For Congressional inquiries:

Defense Health Agency  
7700 Arlington Blvd, Suite 5101  
Falls Church, VA 22042-5126

- For all other matters:

Defense Health Agency-Great Lakes  
P.O. Box 886999  
Great Lakes, IL 60088-6999

Telephone: 1-888-647-6676  
Fax: (847) 688-6460

##### **1.2 United States Public Health Service (USPHS) And National Oceanographic And Atmospheric Administration (NOAA)**

Medical Affairs Branch  
Beneficiary Medical Programs  
5600 Fishers Lane, Room 4C-06  
Rockville, MD 20857

Payment issues and Care Authorizations: (800) 368-2777  
Fax: (800) 733-1303

##### **1.3 Coast Guard**

Medical Administration  
USCG HSWL SC (MA-PA)  
300 East Main Street  
Norfolk, VA 23510-1000

Telephone: (757) 628-4379

## **2.0 UNIFORMED SERVICES HEADQUARTERS/SERVICE PROJECT OFFICERS**

### **2.1 Army**

HQ USA MEDCOM  
HCD, Clinical Policy Services - Garcia Building  
2748 Worth Road  
Fort Sam Houston, TX 78234-6113

Telephone: (210) 295-7209

Unsecured E-mail: [usarmy.jbsa.medcom.mbx.army-shcp@mail.mil](mailto:usarmy.jbsa.medcom.mbx.army-shcp@mail.mil)  
(Please note that e-mail sent unencrypted can be vulnerable to unauthorized access.)

### **2.2 Air Force**

HQ USAF SG3S  
Chief, Medical Support Policy & Operations  
7700 Arlington Blvd, Falls Church VA 22042 (DHHQ, 4NW353)

Telephone: (703) 681-6636, DSN: 761-6636

### **2.3 Navy/Marine Corps**

Bureau of Medicine and Surgery  
Healthcare Operations (M3B1)  
7700 Arlington Blvd, Suite 5125  
Falls Church, VA 22042-5125

Unsecured email: USN NCR BUMED FCH VA Mailbox TRICARE Claims - Waivers  
[usn.ncr.bumedfchva.mbx.tricare-claims-waivers@mail.mil](mailto:usn.ncr.bumedfchva.mbx.tricare-claims-waivers@mail.mil)

(Please note that email sent unencrypted can be vulnerable to unauthorized access.  
All Personally Identifiable Information (PII) and Health Privacy Protected Information should  
be sent using the AMRDEC Safe File Access System.)

### **2.4 Coast Guard**

United States Coast Guard  
Commanding Officer  
Health, Safety, and Work-Life Service Center  
Attn: Chief, Medical Administration Division  
300 East Main Street, Suite 1000  
Norfolk, VA 23510-9109

Telephone: (757) 628-4362

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